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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Applicant:

Claude M. Leglise et al.

Art Unit: 3622

Serial No.: 09/584,520

Examiner: Y. Retta

Filed: May 31, 2000

Docket: ITL.0391US
P8805

For: Remotely Managing and Controlling
a Consumer Appliance

Commissioner for Patents
Washington, DC 20231

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GROUP 3600

Sir:

REPLY TO PAPER NO. 2

In response to the office action mailed February 7, 2003, please amend the above-referenced patent application as follows:

IN THE CLAIMS

Please amend claim 1 as follows:

1 (Amended). A method comprising:

a 1 CWD
providing Internet services to a customer through a service provider on behalf of a retail vendor;
receiving information about the customer's preferences; and
providing advertising based on the customer's preferences.

Please cancel claim 7.

Please amend claim 11 as follows:

a 2 GWD
11 (Amended). An article comprising a medium storing instructions that enable a processor-based system to:

Date of Deposit: March 4, 2003
I hereby certify under 37 CFR 1.8(a) that this correspondence is being deposited with the United States Postal Service as **first class mail** with sufficient postage on the date indicated above and is addressed to the Commissioner for Patents, Washington DC 20231.

Cynthia L. Hayden